

ENERGY MATTERS

Bay of Plenty Electricity Newsletter

August/September 2006



Thank you to all of our customers who recently provided feedback on Bay of Plenty Electricity's investment in this region and our community.

The response was overwhelmingly supportive with 97% of respondents saying that we're on track and 90% of these rated our *overall* support as either good or excellent!

The survey results also confirmed that the types of initiatives, causes and events we currently support match the causes you think are the most important. Thank you also for the wide range of ideas on other causes/areas you think we should consider supporting in the future – our team is carefully looking at these different options.

In response to customer interest in further details on the initiatives, causes and events that we currently support, overleaf we profile the highly successful 'Books in Homes' programme that Bay of Plenty Electricity sponsors in Bay of Plenty schools. In subsequent Energy Matters updates we'll profile other initiatives that we support.

Also in this newsletter you'll find an overview of our BOPE REWARDS winter prize draw and we introduce another energy supplier within our region – our sister-company Nova LPG.

Investment in initiatives that contribute to a healthy and vibrant community remains part of our commitment to customers and our region. This long-term support is as important to the Bay of Plenty Electricity team as it is to our customers because the Bay of Plenty is our home too.

Yours sincerely

Chris Power, Commercial Manager

Staying warm with BOPE REWARDS

In association with Meikles, a division of Smith City, qualifying REWARDS members automatically entered our July draw where one lucky customer won a highly efficient Mistubishi heat pump – all installed and ready to go.



In addition to the great energy saving prize, REWARDS customers purchasing a heat pump from Meikles before the end of August save \$150 off the installation cost plus receive a \$100 credit on their Bay of Plenty Electricity energy account.

Along-side the wonderful July prize draw, and in association with Video Ezy, qualifying REWARDS members were automatically entered to win one of five prizes of free movies for an entire year! Congratulations to all our lucky winners.

BOPE REWARDS is one way for the local Bay of Plenty Electricity team to say "thank-you" to our residential customers that regularly pay their accounts on time – look out for our next offer, coming soon.

If you are not a member of the programme, contact our team on **0800 500 710** to find out how you can make paying your energy bill more rewarding.



Congratulations to the Baker family from Waimana – the lucky winners of 12 months 'Energy On Us' as part of a recent REWARDS prize draw!

Did you know... Bay of Plenty Electricity supplies both *electricity and gas* within the Bay of Plenty and can therefore provide your entire home or business energy needs on one account each month. It's that easy!

Introducing Nova LPG



NOVA LPG

Because not everyone has reticulated gas in their area, sometimes you need another solution.

With its reputation for delivering exceptional levels of customer service, Bay of Plenty Electricity is pleased to recommend Nova LPG to our customers.



'Twin pack' consists of two 45kg cylinders and is the most popular option for a reliable home supply.

Like Bay of Plenty Electricity, Nova LPG is backed by Todd Energy – one of New Zealand's leading energy companies. If it is a reliable supply of energy and friendly, expert service that you need, Nova LPG is the best choice for LPG deliveries.

Nova LPG specialise in supplying bottled liquid petroleum gas (LPG) to homes and businesses. The team supplies 9kg refills for heaters and BBQ's, 45kg cylinders for home and business use as well as specialist cylinders for forklift and large industrial LPG requirements.

For more information on how to have the benefits of gas delivered to your door, or to arrange your next delivery, visit www.novalpg.co.nz or contact the Nova LPG team directly on **0800 NOVA LPG (0800 668 257)**.



Nova LPG delivers the lifestyle benefits of gas throughout the Bay of Plenty.

Moving home?

Your electricity supply is one thing you don't want to be worrying about when you move home.

If you're moving within the Bay of Plenty, a quick call to the Bay of Plenty Electricity team a few days before you move is usually all it takes to make sure your electricity (and gas!) is turned on and waiting for you when you arrive at your new home.



Community support profile – The Books in Homes programme



The Books in Homes programme is a reading programme that operates in primary schools throughout New Zealand. The programme – inspired by New Zealand author Alan Duff – aims to break the cycle of "booklessness" in Kiwi homes by providing children with books that they get to choose and to keep.

As well as providing books to children throughout the year, the programme enlists the help of role models from all walks of life to speak to pupils about the importance of reading and how it has helped them succeed in life.

The programme also includes special awards that recognise and encourage positive behaviour. Pupils can be "Caught Being Good" and the importance of family support is recognised with the "Caught Being a Good Mum, Dad and Grandparent" awards.

Bay of Plenty Electricity is proud to include the long-term sponsorship of this valuable programme in four local schools as part of our wider commitment to supporting the community. Books in Homes not only benefits the pupils by helping them develop the skills needed to realise their personal potential, it also benefits the community as a whole by enabling today's children to better participate in and contribute to the region in the future.



Sportswriter and journalist Tony Williams was a Duffy Role Model recently at Ashbrook Primary School.

Special discount off the award winning CENTAMETER

Purchase an award winning CENTAMETER designed to help you manage your home electricity usage – at a special Bay of Plenty Electricity customer price of \$129.95 plus postage and packaging (normally \$169.95). This offer is available from August until 31 October 2006.

For more details or to place an order, please visit www.centameter.co.nz or call Power Save Marketing directly on **(03) 313 1037** for further details.