

ENERGY MATTERS

Bay of Plenty Energy Newsletter

March/April 2008



We take our role as a local business very seriously and for more than 30 years, Bay of Plenty Energy has been a keen supporter of the community in which we operate.

On a professional level, we appreciate that with the vast majority of the customers that we supply living within the Bay of Plenty, continuing to meet the wider needs of our customers and retaining your support is critical to the future of our business here - and our ability to maintain a local office and local team to service this region.

Additionally, because the team and our families are also part of this community - we all have a personal interest in the real, long-term wellbeing of the region. This is reflected in our personal and professional support of regional events, causes and initiatives that help to make our region such a wonderful and vibrant place to live.

In this newsletter you'll find information on our newly announced sponsorship of Project Hope - a community asset that was only made possible through the commitment of individuals, businesses and groups whose combined generosity turned the idea of opening a cancer centre to support local people in a time of need into a reality.

For Bay of Plenty Energy, our own contribution to Project Hope reflected our business and personal commitment to this region and we believe the sponsorship fits well with our long-term investments into local schools, hospice, sports and events that contribute to the overall wellbeing of the Eastern Bay of Plenty.

Further information can be found on our web site at www.bope.co.nz/community or by contacting your local team on 0800 500 710.

Yours sincerely

Chris Power
Commercial Manager

Proud to be associated with Project Hope



Project Hope was the name given to the community commitment to raise \$1.1 million required for the new cancer treatment facility in Whakatane. This ambitious project received tremendous support from Eastern Bay of Plenty individuals, organisations and businesses and their generosity and commitment was recognised on 16 February with the official opening of the new Bay of Plenty Energy Cancer Centre.

The overwhelming support from within the community reinforced Bay of Plenty Energy's decision to become the naming rights sponsor of this worthy community project that promises to make a significant and ongoing difference to cancer sufferers and those close to them.

The Bay of Plenty Energy Cancer Centre (as the centre is now known) is a totally dedicated facility designed to offer improved cancer treatment services for the area and reduce the need for sufferers and their families to travel to distant centres for treatments during an already difficult time. It is a local facility that offers medical advice and treatment, integrated and complementary therapies, counselling and information in comfortable, attractive surroundings.

As a locally-based company that has been meeting the energy needs of the region for over 30 years, the relationship with Project Hope fitted well with Bay of Plenty Energy's ongoing support and investment into local schools, hospice, sports and events that contribute to the overall wellbeing of the Eastern Bay of Plenty.

Bay of Plenty Energy is proud to be associated with this valuable asset that is set to provide direct benefit to the wider community for many years to come.



The newly completed Bay of Plenty Energy Cancer Centre will provide valuable support and services to the Eastern Bay of Plenty community.

0800 500 710

www.bope.co.nz

Is electricity critical to your wellbeing?

Bay of Plenty Energy recognises that electricity is very important to the health of some of our customers. As such we have adopted the concept of medical dependant and vulnerable consumers in line with the recommendations of the Electricity Commission.



If you rely on electricity for critical medical support it is important that you contact us. A

If you rely on electricity for medical reasons contact our Customer Care Team on 0800 500 710 and let us know.

consumer is considered vulnerable if for reasons of age, health or disability disconnection of electricity presents a clear threat to themselves or a member of their household's health or wellbeing.

Bay of Plenty Energy maintains a register of medically dependent and vulnerable consumers. If you are a vulnerable consumer it is important that you register with us. To register, simply phone us on 0800 500 710, option 2. We will require full details of your account plus the nature of your illness or disability and the health equipment that you have that relies on electricity. We will also ask for your permission to contact a health professional to confirm your status and ask your permission to pass your information onto the local network company if required.

Other than as noted above, the information you provide will be kept confidential.

Toi's Challenge

The 2007 Toi's Challenge was again a tremendous success and Bay of Plenty Energy is proud to be associated with such a well organised and popular event. We are also pleased to confirm our continued support of the event in 2008.



Bay of Plenty Energy is proud to support numerous local causes and initiatives each year including Toi's Challenge and the Bay of Plenty Energy Cancer Centre.

Congratulations



To Sally & Steve Anderson who won a fully installed, New Zealand-made solar water heating system from Sola60 in our most recent REWARDS prize draw.



Sally and Brittany Anderson make use of cost-effective hot water heated by their new solar hot water system from Sola60 and BOPE REWARDS.

Congratulations also to our lucky REWARDS members who each received one of twenty energy efficient home lighting packs.

Remember to look out for our next solar offer to be announced soon! And don't forget that you can still use your REWARDS voucher from December to enjoy a free cup of coffee from Fixation Coffee or Le Cafe de Paris until 1 April 2008 - see conditions on voucher.

Did you know... Bay of Plenty Energy's reception has moved right next door to the old Bay Betta Electrical building. Our postal address remains unchanged and our reception is open between 8am and 4:30pm, Monday to Friday.

Proven Benefits of Books in Homes extended to new schools

The Books in Homes or Duffy Books programme aims to break the cycle of "booklessness" in homes by providing children in participating schools with new books every year that they can keep and treasure.

By helping to foster a love of reading in primary school-aged children, the programme provides a basis for children to reach their potential for the long-term benefit of the whole community.

Bay of Plenty Energy is happy to continue its association with this worthy programme during 2008 and to have recently extended our support to five schools within our region.



Duffy role-model and TV Presenter Kingi Biddle visits Raukokore School with Mahia Bennett (Bay of Plenty Energy) as part of the Book's in Homes programme.