

ENERGY MATTERS

Bay of Plenty Electricity Newsletter

December 2006/January 2007



With the Christmas season upon us again and a busy 2006 drawing to a close, I'd like to thank you for your support during the year.

In this newsletter you'll find details of our great summer prize draw with the chance to win two kayaks supplied by Whakatane Great Outdoors.

We also have an overview of the recent BOPE REWARDS discount awarded to eligible programme members plus the results of our most recent prize draw. The team and I are currently working with other Bay of Plenty companies to bring you more exciting REWARDS in the New Year.

The newsletter also contains details on how to keep your electricity account up-to-date over the holiday period together with our opening hours over Christmas and the New Year. You'll also find a reminder on the Low Use Pricing option that is designed for homes that use less than 8000 kWh/year and in our Community Support Profile we look at the Toi's Challenge - a hugely successful event sponsored by Bay of Plenty Electricity.

On behalf of your local team at Bay of Plenty Electricity I'd like to wish all of our customers a safe and happy festive season.

Yours sincerely

Chris Power
Commercial Manager

Great summer saving with BOPE REWARDS

To thank our BOPE REWARDS customers who consistently pay their accounts on time, Bay of Plenty Electricity again boosted the prompt payment discount to a huge 40% off the October invoice of all eligible members!



The programme continues to be a huge success with members benefiting from special offers, discounts and the opportunity to win great prizes. Members can also look forward to more REWARDS in the New Year that the Bay of Plenty Electricity team is currently organising in association with other local businesses.

If you consistently pay your home energy account on time but are not a member of the REWARDS programme, please visit www.bope.co.nz/rewards or call our Customer Care Team to find out how to make paying your energy bill more rewarding!

Congratulations

Congratulations to Tracy Davis who was the winner of a Mitsubishi Heat Pump in our winter BOPE REWARDS competition.

Other lucky REWARDS members also won 12 months of video or dvd rentals from Video Ezy stores in Whakatane, Kawerau, Rotorua, Tauranga and Te Puke stores and one lucky Taupo customer won 6 months worth of movie tickets from Starlight Cinema, Taupo - simply for consistently paying their accounts on time.



Tracy Davis (from Hawaii) pictured with Murdoch Lambert, manager of Meikles, a division of Smith City in Opotiki.

Opening hours over Christmas

Although the Bay of Plenty Electricity office on Commerce Street, Whakatane will be closed from 4:30pm on Friday 22 December until 8.30am on Wednesday 3 January, our call centre will remain open on reduced hours of 9am - 1pm throughout this period except for public holidays. For any electrical emergencies, our Fault Service continues to be available 24 hours a day, seven days a week on 0800 500 710.

Choosing the best pricing plan for you

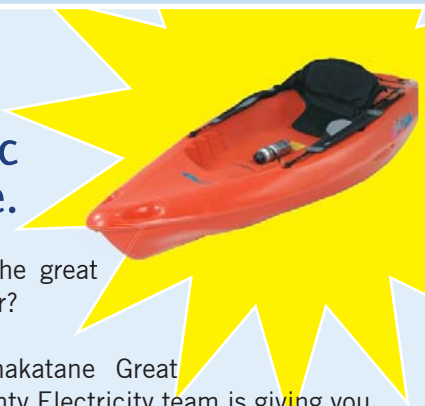
If your household is likely to use less than 8000 kWh of electricity over the next 12 months, the Low Use Pricing option could save you money.

Available for homes occupied as a primary place of residence, the Low Use Pricing option has a lower fixed daily charge and a higher variable charge for each unit of electricity – making it the best option for residential electricity customers who use 8000 kWh per year or less.

In line with Government regulations the combined fixed daily charge from the retailer and distribution company will not exceed 30 cents per day (excluding GST and after any available discounts have been deducted).

If you'd like more information about our pricing options or to discuss which plan best suits your home, please call our customer care team on 0800 500 710 – we're here to help.

Be in to WIN a fantastic kayak package.



Are you keen to enjoy the great outdoors over the summer?

In association with Whakatane Great Outdoors, The Bay of Plenty Electricity team is giving you the chance to win a fantastic kayak package that retails at over \$1,600.

The prize pack includes two "Move" surf kayaks that each come complete with low back seat with gear pocket included, storage facility, gear straps and drink bottle holder plus paddles and buoyancy aids.

Designed for paddling lakes and rivers, the "Move" can also be used on the sea and is stable, fun and easy to learn to kayak on.

To enter the prize draw, simply write your name, address and Bay of Plenty Electricity customer number on the back of an envelope and mail it by 20 January 2007 to:

Great Outdoors Prize Draw
Bay of Plenty Electricity
P O Box 404
Whakatane 3080

Community Support Profile: Toi's Challenge

The 2006 Toi's Challenge on 12 November was another huge success with an excellent turnout of runners, walkers and supporters.

From the competitive runners to those just looking for a great day out walking and talking with their family and friends, the 18 kilometre circuit provided an ideal opportunity to appreciate the magnificent bush, golden beaches and cliff-top vistas that are right on our doorstep.

The reputation of this event combined with a major prize of \$1500 and the scores of training awards and spot prizes, meant that the event again drew competitors from all over New Zealand - and around the world.

As the primary sponsor of this iconic regional event for the 10th year in a row, Bay of Plenty Electricity would like to thank the Whakatane Athletic and Harrier Club for again conducting such a well organised and professionally run Challenge. We are proud to be the long-term supporter of such an event that promotes an active lifestyle while promoting our region in such a positive way.



Bay of Plenty Electricity is a long-term sponsor of the annual Toi's Challenge.

Going away over summer?

If you're planning a trip away during the summer season, please remember to sort out your Bay of Plenty Electricity account before you go.

Bay of Plenty Electricity also offers a range of automatic payment options that take the hassle out of bill payments – simply talk to our customer care team about which payment option is best for you.

If you do find yourself on holiday and realise that you have forgotten to pay your Bay of Plenty Electricity account, you have the option of paying at a Bay Beta Electrical store or at any New Zealand PostShop around the country.



Bay of Plenty Electricity Customer Care Team members can assist you with payment options to help keep your account up to date.

Alternatively, Bay of Plenty Electricity customers can use internet or telephone banking once you set this up with your bank. Or simply give the team at Bay of Plenty Electricity a call to arrange an AMEX, Mastercard or Visa payment over the phone.