

ENERGY MATTERS

Bay of Plenty Electricity Newsletter

May/June 2007



With summer behind us and the colder days of winter not far away, it's important to remember that homes should be warm and dry to ensure you and your family (especially young and older family members) stay healthy during the winter months.

In this newsletter you'll find details of our member rewards programme, BOPE Rewards, along with important information on collecting your \$35 Horizon Energy refund.

We've also included a brief overview of one of Bay of Plenty Electricity's sister companies, Sola60, who supply solar hot water, under floor and pool heating solutions in the Bay and across New Zealand, plus there's a great prize draw to help keep you warm this winter - read on for details.

At Bay of Plenty Electricity, we believe it's important to support causes and initiatives which benefit the communities we operate in and have included information on how you can help EBOP Hospice - one of our community's many worthy causes.

If you ever have any questions about your energy supply or the services that Bay of Plenty Electricity offers please contact our friendly customer care team on 0800 500 710. We're here to help

Yours sincerely

Chris Power
Commercial Manager



Congratulations to Keryn Dodson, winner of our last newsletter prize draw, who won two "move" kayaks from Bay of Plenty Electricity in conjunction with Whakatane Great Outdoors. From left - Mark, Keryn, Tyler (front) & Ethan, Brent Smith & Mahia Bennett

BOPE REWARDS



Thank you to all our customers who regularly pay their account on time. By consistently paying your account in full by the due date you help the Bay of Plenty Electricity team save time and manage costs which is why we are able to offer you BOPE Rewards - it's our way of saying thank you.

The BOPE REWARDS programme continues to be a huge success with members benefiting from special offers, discounts and the opportunity to win great prizes.

Congratulations to Mr and Mrs Messemaker of Taupo who were the lucky BOPE Rewards winners of our "Free Home Energy" prize draw. The Messemakers receive a years free gas and electricity supply for their home.

If you consistently pay your home energy account on time but are not a member of the REWARDS programme, please visit www.bope.co.nz/rewards or call our Customer Care Team to find out how to make paying your energy bill more rewarding!

Horizon Energy refund

Horizon Energy has announced it will refund \$35 to all electricity customers in the Eastern Bay of Plenty. To be eligible to receive this refund you must have been receiving electricity supply on 1 April 2007 and need to register with Horizon before June 15 2007.

To register to receive your refund please keep a copy of your April invoice and apply online at www.horizon.net.nz/refund. Alternatively you can post a copy of your April invoice or the original to Horizon Energy, PO Box 281, Whakatane. (Remember to copy both sides of your invoice if you are sending a copy).

If you live on the East Coast or in Murupara - you also have the option to deliver a copy of your April Invoice or the original to one of the following stores: Omaio Store, Te Kaha Hotel, Te Kaha Holiday Park and Café, Waihou Bay Store or Murupara Four Square.

If you have any questions about your Horizon Energy refund or how to claim it please contact Horizon Energy directly on 0800 473 386.

Introducing Sola60



Sola60 is New Zealand's leading solar hot water systems manufacturer – producing New Zealand made solar hot water, under floor and pool heating systems from quality imported components at its Tauranga production facility.

Like Bay of Plenty Electricity, Sola60 is backed by Todd Energy – one of New Zealand's leading energy companies. A certified member of the Solar Industries Association (SIA), Sola60 has been supplying solar systems for over 25 years and has installed over 55000m² of panels around the country. If it's friendly expert service and advice that you want, Sola60 is the best choice.



Sola60 is a 100% New Zealand owned and operated business.

For further information on the benefits of solar hot water heating contact Sola60 on 0800 60 80 60 or visit www.sola60.co.nz

Community Support update: EBOP Hospice - A Time to Remember

Every year Bay of Plenty Electricity invests in a range of causes and initiatives which benefit the communities in which we operate. One such cause we are proud to support is EBOP Hospice.

Because the EBOP hospice is funded entirely by donations and support from local businesses and individuals, fund-raising is an important factor in the continuation of this worthy cause. Each year EBOP Hospice runs a major fund-raising initiative – A Time to Remember – this year Bay of Plenty Electricity is participating in 'A Time to Remember' and so can you.

How it works – 'A Time to Remember' is one of the simplest ways you can help EBOP Hospice to raise funds because there are no rules and you can use your time to do anything you want. Simply invite people you care about to join you doing something you can enjoy together and collect their donations – it could be a BBQ, a formal dinner party or simply a cup of tea.

If you would like further information on holding 'A Time to Remember' or to register to help EBOP Hospice raise funds this year please contact Jan Morgan, PR Co-ordinator Hospice EBOP. Ph: 07 307 2244.



Bay of Plenty Electricity is proud to support numerous local causes and initiatives including EBOP Hospice each year.

Choosing the payment option that's best for you

Bay of Plenty Electricity offers our customers a range of payment options that help to remove the worry from paying monthly energy accounts. You can choose to pay your account using any of the 7 easy ways listed below

- Variable Direct Debit
- Telephone/Internet Banking (Bill Payment)
- Advance-Pay
- Monthly Cheque
- In Person
- Credit Card
- Fixed Regular Amount

Plus – we are now able to accept Eftpos and credit card payments along with cheque payments at our Whakatane office.

Simply choose the payment plan that suits you, and you'll have one less thing to worry about. If you would like further information on the range of payment options offered by Bay of Plenty Electricity simply visit our web site <http://www.bope.co.nz/solutions/options> or call our friendly team on 0800 500 710. We're here to help.

Did you know... Bay of Plenty Electricity can provide both electricity and natural gas on a single account. If you would like information on receiving a single bill for your electricity and natural gas supply contact our friendly customer care team on 0800 500 710.

'Winter warmer' prize draw

In association with Whakatane Great Outdoors, the Bay of Plenty Electricity team is giving you the chance to win one of five great 'winter warmer' clothing packs (RRP\$200).

The prize pack includes a fantastic Icebreaker top, ideal active wear for the outdoors or just wearing for everyday use, and a Tek fleece jacket for when the temperature drops or the wind picks up.

To enter the prize draw, simply write your name, address and Bay of Plenty Electricity customer number on the back of an envelope and mail it by 30 June 2007 to:

Great Outdoors Prize Draw
Bay of Plenty Electricity
PO Box 404
Whakatane 3158

(Prizes may not be redeemed for cash – acceptance of the prize is conditional on the winner's name and photo being used for promotional purposes if required.)

